



ACN: 100 728 158 ABN: 11 100 728 158

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HOSTING INFORMATION

Product Information

	Email Only Hosting	Bronze Full Hosting	Silver Full Hosting	Gold Full Hosting
Inclusions				
Set-up Fee	\$0	\$0	\$0	\$0
Monthly Fee	x	x	\$29.95	\$49.95
Annual Fee	\$99.95	\$199.95	\$299.50	\$499.50
Contract Period	Annual	Annual	Monthly or Annual	Monthly or Annual
Internet Traffic (per calendar month)	1000 MB	2000 MB	5000 MB	10000 MB
Server Storage Space	150 MB	250 MB	500 MB	1000 MB
Domains Hosted*	5	5	5	5
Sub Domains	x	x	3	5
Webmail	✓	✓	✓	✓
Auto Responders	Unlimited	Unlimited	Unlimited	Unlimited
Mail Boxes	Unlimited	Unlimited	Unlimited	Unlimited
Aliases	Unlimited	Unlimited	Unlimited	Unlimited
Forwarders	Unlimited	Unlimited	Unlimited	Unlimited
Receive-all Email Option	✓	✓	✓	✓
Web Based Administration	✓	✓	✓	✓
Webalizer Web Stats	x	✓	✓	✓
Majordomo Mailing List	✓	✓	✓	✓
FTP Access	x	✓	✓	✓
ASP	x	x	x	x
Perl	x	✓	✓	✓
CGI	x	✓	✓	✓
PHP	x	✓	✓	✓
SSL Support^^	x	x	✓	✓
MySQL Databases	x	x	3	5
Access Database Support	x	x	x	x
Email Management Tools	✓	✓	✓	✓
Basic SPAM Blocking	✓	✓	✓	✓
Website Back-up Facility	x	✓	✓	✓
Password Protected Directories	x	✓	✓	✓
On-line File Manager	x	✓	✓	✓
Advanced Spam and Virus Email Protection	\$2.95 per mailbox per month	\$2.95 per mailbox per month	\$2.95 per mailbox per month	10 Mailboxes^^



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HOSTING INFORMATION (continued)

Product Information (continued)

	Email Only Hosting	Bronze Full Hosting	Silver Full Hosting	Gold Full Hosting
Additional Options/Charges				
1 GB Additional Internet Traffic (charged in 100 MB increments)	\$12.95	\$12.95	\$12.95	\$12.95
50 MB Additional Server Storage Space	\$4.95 per month	\$4.95 per month	\$4.95 per month	\$4.95 per month
Support				
Email and Telephone Support	✓	✓	✓	✓
Web Site Design and Advice	x	x	x	x
On-site Support	x	x	x	x
Terms and Conditions - General				
<ul style="list-style-type: none"> • Term of contract is 1 month or 12 months, depending on plan selected. • Services require 1 months written notice of cancellation at all times. Termination will take place at the completion of the billing period which occurs 1 month after receipt of notice of cancellation. • Services billed on an annual basis are considered annual plans and as such no credit or refund will be payable should the service be cancelled during a billing period. • Payment is preferred by direct debit from a credit card or bank account. The customer's credit card or bank account will be debited for the first month's/year's fees and any installation/hardware/software fees immediately on receipt of the contract. • Companies with an ABN can choose to pay by on invoice with the understanding that ongoing charges are invoiced one full month in advance of the service period and are payable 14 days from date of invoice. • Plan change requests must be lodged at least 7 days prior to the beginning of the next billing period for the upgrade to begin in that billing period. • While every effort is made to protect the data, the customer remains solely responsible for maintaining up to date back ups of their sites, email and any databases. • Internet traffic includes all traffic (web, mail, etc.) sent in, out or through the server. Unused traffic does not roll over into the following month. • Storage space includes any web site, email, etc. that is stored on the server. If customer requires storage space to be increased temporarily a minimum of 1 months additional server storage space will be charged. • Customers must provide an active email address for delivery of invoices/receipts and for contact from Ace. • All prices include GST. 				

* Any domains in addition to the primary domain will be aliased to your primary domain, eg. If the primary domain name is primary.com.au and a second domain is secondary.com.au, the second domain would terminate on the same web site as primary.com.au. All email set-up for primary.com.au would be the same email addresses for secondary.com.au.

^^ Additional mailboxes are charged at \$2.95 per mailbox per month. Customer must enable all mailboxes on their domain for Advanced Spam and Virus Email Protection.

^^^ Does not include SSL certificate. Price available on application.