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ADSL ONE

Plans

Speed of Connection	Access Fee (per calendar month)	Data Included	Excess Data Charge (per MB)
256/64 kbps	\$24.95	200 MB	\$0.099 [^]
	\$39.95	5 GB	Shaped*
	\$49.95	15 GB	Shaped*
	\$59.95	30 GB	Shaped*
512/128 kbps	\$39.95	500 MB	\$0.099 [^]
	\$49.95	5 GB	Shaped*
	\$59.95	15 GB	Shaped*
	\$69.95	30 GB	Shaped*
1500/256 kbps	\$49.95	500 MB	\$0.099 [^]
	\$79.95	15 GB	Shaped*
	\$99.95	40 GB	Shaped*
512/512 kbps	\$89.95	10 GB	Shaped*
	\$109.95	30 GB	Shaped*
8000/384 kbps**	\$79.95	1 GB	Shaped* [^]
	\$94.95	15 GB	Shaped*
	\$109.95	30 GB	Shaped*
	\$134.95	60 GB	Shaped*

* Traffic will be shaped (reduced) to 64 kbps once limit is reached and no excess data charges will be incurred. ** Speed shown is a theoretical network maximum speed. Actual speeds may be less due to a number of factors including network configuration, line quality and length, exchange type, customer premises interference, traffic and equipment. Approximately 70% of customers on the 8000/384 kbps service can access speeds of 6000kbps or higher. [^] Traffic is metered between Ace customers connected on an ADSL One plan in the same state.

Additional Fees

Description	Fee
Connection Fee Options	
6 Month Contract	\$139
12 Month Contract	\$99
24 Month Contract	\$0
Churn with 6 Month Contract	\$0
Optional	
Static IP Address	\$4.95 per month
ADSL Hardware and Line Filters	Price on application
Plan Upgrade (without speed or layer change)	\$0
Connection Speed Change	\$39.95
Dialup Pay per Hour (roaming/redundant facility)	\$1.20 per hour

Additional Information

- Term of contract is 6, 12 or 24 months (commencing from date of activation). To be selected by customer upon application.
- Connections require 1 months written notice of cancellation at all times. Termination will take place at the completion of the billing period which occurs 1 month after receipt of notice of cancellation. If the service is cancelled prior to the completion of the contract, the full value of the remainder of the contract is payable by the account holder. If the contract is cancelled prior to provisioning being completed, a cancellation fee of \$239 and the fee for the first full month of service is payable by the account holder.
- Payment is preferred by direct debit from a credit card or bank account. The customer's credit card or bank account will be debited for any connection fee and any installation/hardware/software fees immediately on receipt of the contract. Should the ADSL service not be commissioned, this amount will be refunded in the form of an electronic transfer to a nominated account.
- Companies with an ABN can choose to pay by on invoice with the understanding that ongoing charges are invoiced one full month in advance of the service period and are payable 14 days from date of invoice.
- Data usage is calculated on downloads only unless data uploaded to data downloaded exceeds a ratio of 4:1.
- Connection speed downgrades are not permitted at any time during the contact period.
- Data downgrades on the same connection speed are not permitted during the contract period, except where being requested in writing prior to provisioning being completed. In this instance, a fee of \$39.95 applies.
- Plan change requests must be lodged at least 7 days prior to the 1st of the following month for the upgrade to begin in that month.
- An optional email address is provided with each plan. If this option is not selected an email address will not be provided.
- Customers must provide an active email address for delivery of invoices/receipts and for contact from Ace.
- Only one simultaneous login is allowed.
- An existing alarm system may require rewiring by the customer's security company if ADSL is provisioned.
- All prices include GST.