



ACN: 100 728 158 ABN: 11 100 728 158

a: Suite 4, 9 Wilson Street, Berwick VIC 3806 p: 1300 223 266 f: 1300 304 672 e: sales@acecommunications.com.au w: www.acecommunications.com.au

HOSTING APPLICATION FORM

Account Details

Account Holder

Company Name:	ACN:
Trading Name:	ABN:
Primary Contact Name:	Position:
Phone:	Mobile:
Fax:	Email:

Billing Details

Address:		
Suburb:	State:	Postcode:
Accounts Payable Contact:	Phone:	Email:

Domain Details

Domain Name – Please indicate full domain including suffix

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Product Details

	Plan	Monthly Fee (including GST)	Annual Fee (including GST)	Amount to be Billed
✓	Email Only Hosting	Not Available	\$99.95 per year	
	Bronze Full Hosting	Not Available	\$199.95 per year	
	Silver Full Hosting	\$29.95 per month	\$299.50 per year	
	Gold Full Hosting	\$49.95 per month	\$499.50 per year	
	DNS Only Hosting	Not Available	\$49.95 per year	
	50 MB Additional Server Storage Space	\$4.95 per month	\$49.95 per year	
	Spam and Virus Email Protection* No. of Mailboxes*: _____	\$2.95 per mailbox per month	\$29.95 per mailbox per year	
Comments/Notes:			TOTAL:	

* Product must be applied to all mailboxes under the specified domain. If the domain is not hosted with Ace Communications Group Pty Ltd, a list of mailboxes must be supplied with this application.

Payment Options

Direct Debit from a Credit Card

I/We wish to use the Card specified below to pay for the goods/services supplied to me/us by Ace Communications Group Pty Ltd. I/We authorise Ace Communications Group Pty Ltd to debit my/our Card on a monthly basis with the amount indicated and for any ongoing charges for my/our usage of the indicated products/services. This authority will stand, in respect of the below specified Card and in respect of any Card issued to me in renewal or replacement thereof, until my/our services are terminated in writing in accordance with Ace Communications Group Pty Ltd account Terms and Conditions. I/We understand that a Tax Invoice/Receipt will be issued by email within one week of payment being successfully debited from the nominated Card.

VISA
 MasterCard
 Bankcard
 (Please note: CCV Number is the last 3 digits on back of card)

Card Number:	CCV Number:
Expiry Date: /	Card Holder Name:
Cardholder Signature:	Drivers License/ID Number and State:

Direct Debit from a Bank Account

Please complete direct debit request on page 3.



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HOSTING APPLICATION FORM (continued)

Payment Options (continued)

Cheque *(This payment option is only available to companies with an ABN)*

I/We wish to pay the amount indicated and any ongoing charges for my/our usage of the indicated products/services by company cheque/EFT. I/We understand that the initial payment is due strictly at the time of application and that **my/our application will not be processed until this payment is received**. I/We understand that ongoing charges are invoiced one full month in advance of the service period and are payable 14 days from date of invoice. I/We agree to pay within these terms.

Initial Payment Amount: \$

Cheque No:

Enclosed / Sent Separately

Declaration & Authorisation

I hereby declare that I am an authorised representative, or agent acting on behalf, of the above mentioned company. I confirm that the details supplied above are true and correct and authorise Ace Communications Group Pty Ltd to process this application for the products/services indicated. I acknowledge that I have been made aware of the plan inclusions and excess Internet traffic and additional server storage space charges. I acknowledge that I have been made aware of, read, understand and agree to be bound by the product Terms and Conditions, and the following conditions relating specifically to the above products/services.

- Term of contract is 1 month or 12 months, depending on plan selected. At the expiration of each contract term the contract is automatically renewed for the same term as the initial contract length. For example if you choose an annual plan your hosting service will be automatically renewed each year if Ace does not receive a cancellation request.
- Services require 30 days written notice of cancellation at all times.
- Services billed on an annual basis are considered annual plans and as such no credit or refund will be payable should the service be cancelled during a billing period.
- Payment is preferred by direct debit from a credit card or bank account. The customer's credit card or bank account will be debited for the first month's/year's fees and any installation/hardware/software fees immediately on receipt of the contract.
- Companies with an ABN can choose to pay by on invoice with the understanding that ongoing charges are invoiced one full month in advance of the service period and are payable 14 days from date of invoice.
- Tax invoices or receipts (where applicable) will be delivered by email to the email address indicated under "Accounts Payable Contact" or if this has not been supplied, to the "Account Holder" email address.
- If we are unsuccessful in processing a direct debit payment or if we have not received payment of an invoice within 14 days of date of that invoice, Ace reserves the right to suspend and/or cancel the service until payment is received. Reconnection/reactivation fees may apply.
- Customers paying by direct debit from a credit card or bank account remain solely responsible for advising Ace Communications Group Pty Ltd should their credit card or bank account details change at any time.
- Plan change requests must be lodged at least 7 days prior to the beginning of the next billing period for the upgrade to begin in that billing period.
- While every effort is made to protect the data, the customer remains solely responsible for maintaining up to date back ups of their sites, email and any databases.
- Internet traffic includes all traffic (web, mail, etc.) sent in, out or through the server. Unused traffic does not roll over into the following month.
- Storage space includes any web site, email, etc. that is stored on the server. If customer requires storage space to be increased temporarily a minimum of 1 months additional server storage space will be charged.
- Customers must provide an active email address for delivery of invoices/receipts and for contact from Ace.
- All prices include GST.

Full Name:

Signature:

Date:

Dealer Details

Name:

Contact No:

This form is to be completed only by customers who wish to have their charges direct debited from their bank account.



Direct Debit Request – New Customer Form

Office Use Only

Customer Ref:

Surname or Company/Business Name:		Given Name:	
Address:		Suburb:	
Postcode:	Phone: (H) ()	(H) ()	(M)

Payment Details

I/We wish to pay the amount indicated on the previous page/s and any ongoing charges for my/our usage of the indicated products/services by direct debit from my/our bank account. I/We understand that a Tax Invoice/Receipt will be issued by email within one week of payment being successfully debited from the nominated bank account.

Ezi Debit From Bank Or Cheque Account, Building Society or Credit Union

Financial Institution:				Branch:											
BSB Number:			-			Account Number:									
Account Name:															

(Please note: Direct Debit is not available on all bank accounts – if in doubt please refer to your financial institution)

Terms and Conditions

I/We hereby authorize Ezi Debit Australia Pty Ltd to make periodic withdrawals from the financial institution specified above on behalf of the business as described above. (Hereafter referred to as “the business”) The administration of this agreement is conducted by Ezi Debit Australia acting as billing agent for the Business. The services provided by Ezi Debit Australia are administrative to the status of the Agreement and do not extend to the provision of any services or benefits of the Agreement as provided by the Business. This authority shall be interpreted and enforced pursuant to the laws of the state of Queensland. I/We request until further notice in writing to direct debit my/our account described above, any amounts which Ezi Debit Australia, **User ID number 165969**, may debit or charge me / us through the Ezi Debit system.

1. The Financial Institution may, in its absolute discretion, determine the order of priority of payments by it if any monies pursuant to this request or any other authority or mandate.
2. The Financial Institution may, in its absolute discretion, at any time by notice in writing to me / us terminate this request as to future debits.
3. The user may, by prior arrangement and advice to me / us vary the amount or frequency of future debits.
4. You are advised to verify account details against a recent bank statement and if uncertain you should contact your financial institution.
5. It is your responsibility to ensure that you have sufficient clear funds in your nominated account to enable the direct debit to be honoured by your financial institution. Direct debits normally occur overnight; however transactions can take up to three (3) days depending on your financial institution.
6. Any dispute arising from this or subsequent direct debits will be in the first instance directed to the business or Ezi Debit Australia. If no resolution is forthcoming you are advised to contact your financial institution.
7. We will keep your information about your nominated account at the financial institution private and confidential unless this information is required to investigate a claim made in it relating to an alleged incorrect or wrongful debt, or otherwise required by law.
8. I/We authorise the Debit User to verify the details of the abovementioned account with my/our Financial Institution.
9. I/We authorise the Financial Institution to release information allowing the Debit User to verify the above mentioned account details.

This authority is to remain in force in accordance with the terms and conditions as described on this page, and I/we have read and understand the same.	
Signature of Account Holder:	Date:
Signature of Joint Account Holder (if applicable):	Date:

Office Use: Staff Members Name:	Ezi Debit Office Use Only		
	Date Received:	Entered By:	Reference #: