



ACN: 100 728 158 ABN: 11 100 728 158

a: Suite 8, 2 Compark Circuit, Mulgrave VIC 3170 p: 1300 668 562 f: 1300 304 672 e: sales@acecommunications.com.au w: www.acecommunications.com.au

ACE VOIP CASH BACK PROMOTION CLAIM FORM

Before You Claim

This claim can only be lodged if your VoIP service/s were activated between 3 March and 31 March 2006 inclusive, and have been active for 3 months. This claim must be received within 30 days of you becoming eligible to claim the cash back offer.

You must provide proof of purchase of your NETGEAR hardware when lodging your claim. This completed form, along with your proof of purchase must be sent to: "Ace VoIP Cash Back Promotion", Suite 8, 2 Compark Circuit, Mulgrave VIC 3170.

Account Holder Details

Surname:		Given Name:	
Business Name (if applicable):		ABN (if applicable):	
Phone:		Mobile:	
Fax:		Email:	
Ace Account/Customer Number:		Ace VoIP Phone Number:	

Hardware Details

Voice Adapter Hardware Model:	MAC Address:
Supplier Name and Suburb:	Receipt Date and Number:

Offer Details

✓	Offer No/Name	Offer Details	Cash Back Value
	Offer 1 - \$100 Cash Back	Connect two VoIP services with a NETGEAR TA612V and receive \$100 cash back after 3 months.	\$100
	Offer 2 - \$40 Cash Back	Connection one VoIP service with a NETGEAR TA612V or WGR613V and receive \$40 cash back after 3 months.	\$40

Bank Details for Cash Back Payment

Financial Institution:		Branch:	
BSB Number:		Account Number:	
Account Name:			

Declaration

I hereby declare that the details supplied above are true and correct and request Ace Communications Group Pty Ltd to process this application for the cash back indicated. I have included with this application proof of purchase. I acknowledge that I have been made aware of, read, understand and agree to the terms and Conditions of Entry, over page.

Full Name:

Signature:

Date:



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ACE VOIP CASH BACK PROMOTION – MARCH 2006

*CONDITIONS OF ENTRY

1. These Terms and Conditions provide information on how to claim and the entitlements. 2. Offer is open to Australian residents (individuals or companies) only aged 18 years and older. Employees and their immediate families of the Promoter, participating outlets, distributors and their agencies and the actual participating outlets, are ineligible. A maximum of 3 claims per claimant is permitted for this promotion. Each claim must be accompanied by a valid sales receipt and the receipt can only be used once. 3. VoIP service must be activated between 3 March 2006 and 31 March 2006 inclusive ('Offer Period') Connect two VoIP services to your NETGEAR TA612V and receive \$100 cash back after 3 months and/or Connect one VoIP service to your NETGEAR TA612V or WGR613V and receive \$40 cash back after 3 months. Claims close last mail received 30 days after becoming eligible to claim the cash back offer. No extensions will be given under any circumstances. No responsibility accepted by the promoter for late, lost or misdirected mail. 4. Offer not valid in conjunction with any other special, discount or promotional offer unless otherwise indicated.

CASH BACK OFFER

5. To be eligible for the Cash Back: claimant must purchase an Ace-preconfigured NETGEAR TA612V or WGR613V from a participating dealers or Ace direct between 17 February 2006 and 31 March 2006. Offer only applies to purchases of the Ace-preconfigured NETGEAR TA612V or WGR613V from one of the Promoter's authorised participating dealers or Ace direct in Australia between 17 February 2006 and 31 March 2006. Offer excludes purchases of NETGEAR TA612V or WGR613V preconfigured with other service provider's settings. Offer excludes purchases of seconds stock or second hand NETGEAR TA612V or WGR613V. 6. Entitlements: To be eligible for the \$100 or \$40 Cash Back the claimant must connect within 14 days of purchase and remain connected for a minimum 3 month period. The Cash Back will be issued to the person or organisation as named on the Claim Form this should be the same name as the Ace account. Claimants can go to <http://www.acecommunications.com.au/offers/cashbackmarch2006.pdf> where the claim form can be printed. Once they have been connected to Ace for 3 months all Cash Back claimants must lodge the Ace VoIP Cash Back Promotion Claim Form within 30 days of becoming eligible to claim the Cash Back offer. The Cash Back will be electronically transferred into the bank account provided on the Claim Form. It is the responsibility of the claimant to provide correct bank account details for an Australian bank account. Delays or non-payment of claims that arise as a result of supplying incorrect address details are the responsibility of the participant. The claimant accepts this as a condition of this promotion. 7. To claim the offer, claimants must complete the Ace VoIP Cash Back Promotion Claim Form and attach a photocopy of their purchase receipt for the eligible product and send their claim to "Ace VoIP Cash Back Promotion", Suite 8, 2 Compark Circuit, Mulgrave VIC 3170. Claims must be received within 30 days of becoming eligible to claim the Cash Back offer. No extensions will be given under any circumstances. Hand written receipt(s) or delivery dockets will not be accepted. Only photocopies of original detailed printed receipt(s) verifying purchase of products will be accepted. 8. Entitlement will be electronically transferred to claimant's Australian bank account once they have been connected to Ace for 3 months and their claim has been **validated** and **processed**. Validated entitlements will be electronically transferred between 24 July 2006 and 24 August 2006. If the claimant has not received their Cash Back by 25 August 2006 claimants should call 1300 668 562 or email enquiry to cashback@acecommunications.com.au. 9. The Promoter reserves the right to verify the validity of claims and reserves the right to disqualify any claimant for submitting a claim which is not in accordance with these Terms and Conditions. Claims will be deemed invalid if the same receipt number is used for more than one claim. Claims will not be accepted on back-ordered products. The Promoter reserves the right to refuse any claims if product is returned, disconnected or overdue debt is owed on the Ace account within the first 3 months or at the time the claim is made. 10. The Promoter's decision on all matters pertaining to this promotion is final and binding and no correspondence will be entered into, except as otherwise stated in these Terms and Conditions. 11. Liability for any tax as a result of the Cash Back being provided to a claimant pursuant to this Promotion shall be the sole responsibility of the claimant. It is recommended that claimants should contact their own accountant or taxation advisor in this regard. 12. The AUD\$100 or AUD\$40 Cash Back is not transferable or assignable. 13. The Promoter collects claimants' personal information in order to conduct the promotion. If the information requested is not provided, the claimant may not participate in the promotion. 14. The Promoter shall not be liable for any loss or damage whatsoever which is suffered (including but not limited to indirect or consequential loss) or for personal injury which is suffered or sustained, as a result of redeeming the promotion, except for any liability which cannot be excluded by law. 15. These Terms and Conditions shall be governed by and construed in accordance with the laws in force in Victoria, Australia. 16. The Promoter is Ace Communications Group Pty Ltd. Suite 8, 2 Compark Circuit Mulgrave VIC 3170. ABN 11 100 728 158.